

eFlorist by teleflora. RELEASE NOTES  
Ver. 24.3

# Release Notes

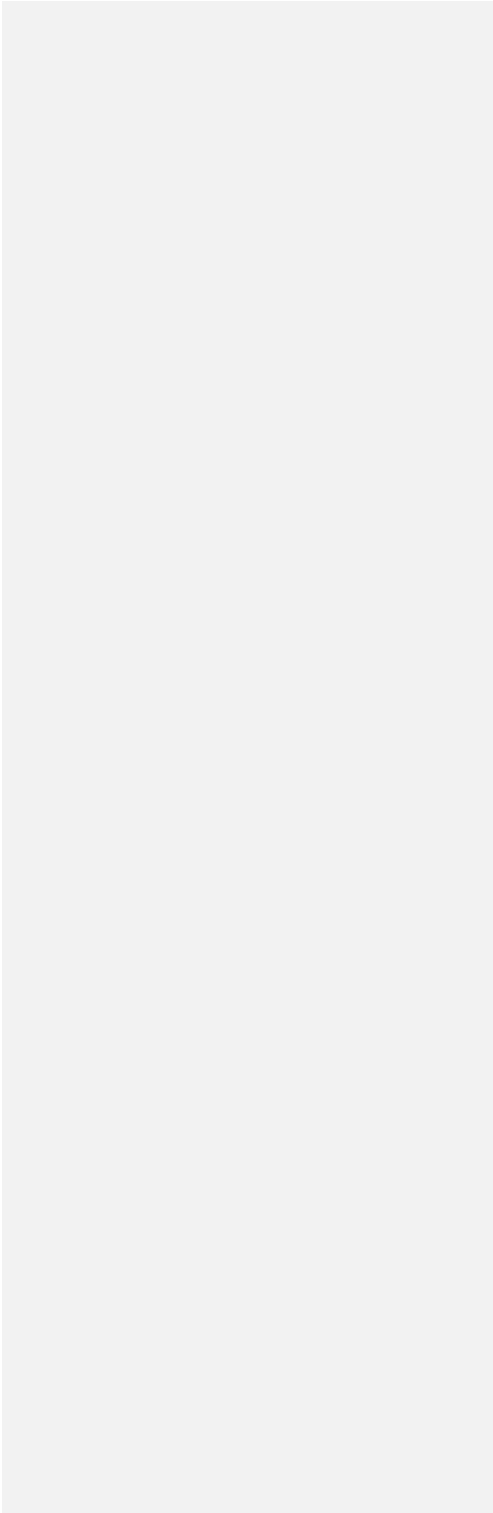


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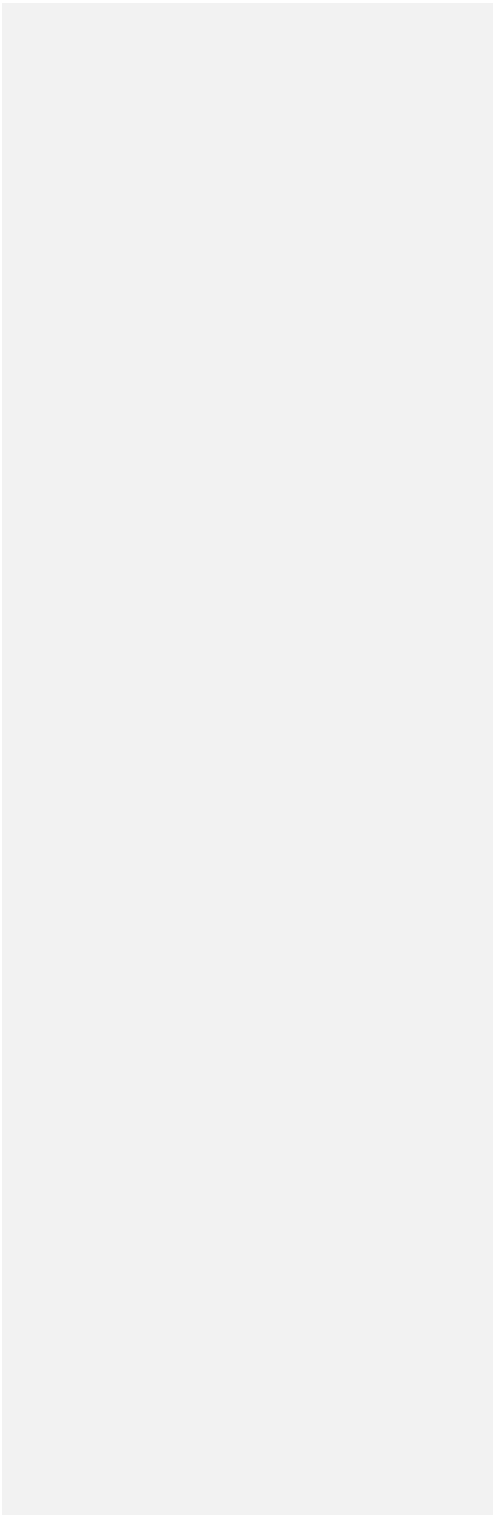


# Release Notes



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# Release Notes

## ENHANCEMENTS

### EMV Terminal Integration

eFlorist Point of Sale now supports **EMV Credit Card Terminal** processing! This new feature helps reduce payment card fraud through its ability to process secure chip and PIN payment transactions.

#### Managing Terminals



For assistance configuring new EMV Terminals with eFlorist POS, contact Teleflora Technical Support at 800-354-8415.

Commented [JA1]: Configuring?

Commented [DR2R1]: Fixed!

#### Processing EMV Payments

- 1) Once configured, EMV Terminal payments may be taken from any ePOS device by selecting the **EMV Method of Payment**.
- 2) Next, select the appropriate terminal using the **EMV Terminal** drop-down menu, then click **Add**.
- 3) After returning to the order or payment entry screen click **Place / Update / Post**, which prompts the customer to **swipe, insert or tap** their payment card using the EMV device. Payment information is then transferred to ePOS for processing.

Figure 1: Payment Entry - EMV Terminal Selected

#### EMV Terminal - Manual Entry

When entering EMV Terminal payments, selecting **Manual Entry** prompts customers to manually enter payment card details using the EMV device. This information is then transferred to ePOS for processing.

Commented [DR3]: Waiting on screenshot for prompt shop will see while customer is processing payment.

Commented [DR4R3]: @Robby Glasco - Is QA able to provide a screenshot of this prompt?

Commented [SR3]: Drew, I've asked Bobby to follow up. I'm not sure who has access to an EMV at the moment. I don't see the options for EMV in qa or stage at the moment. I'll let you know as soon as I hear back.

## Release Notes



### Reports

A new **EMV Transaction History** report has been added to the **Reports** menu of the ePOS dashboard, accessible by selecting **EMV Reconciliation**. This report provides a detailed listing of all processed EMV transactions.

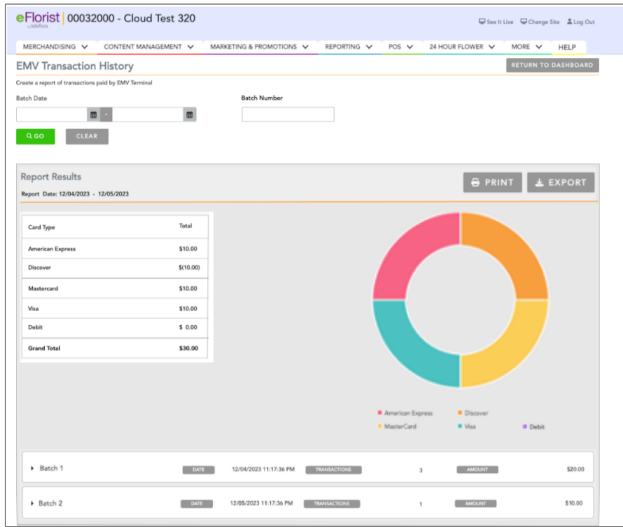


Figure 2: EMV Transaction History Report


## Release Notes


### Mobile Home Screen Shortcuts

Users may now create tablet or mobile device **home screen shortcuts** to specific eFlorist Point of Sale pages, such as Trip Manager, saving time navigating the ePOS dashboard!

These steps may vary depending on device and software used. Below are steps for the most commonly used devices and browsers.

#### iOS – Safari

- 1) Launch the eFlorist Point of Sale website and navigate to the appropriate ePOS webpage. (Example: Delivery Dashboard)
- 2) While viewing the page, tap the  icon in the menu bar.
- 3) Scroll down the list of options to locate and tap **Add to Home Screen**.

! If option is not available, it may be added by tapping **Edit Actions**, then  **Add to Home Screen** to add the action to the list.

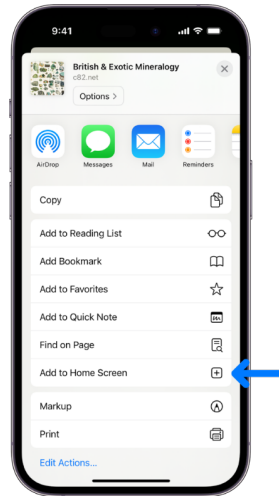


Figure 3: Safari Actions

#### Android – Chrome

- 1) Launch the eFlorist Point of Sale website and navigate to the appropriate ePOS webpage. (Example: Delivery Dashboard)
- 2) While viewing the page, select the **3-vertical-dot icon (:)** in the top-right corner.
- 3) Tap the option for **Add to Home screen**.

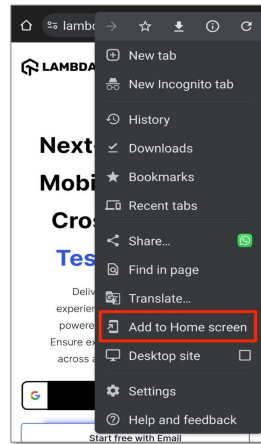


Figure 4: Chrome Options

Commented [EW6]: Do we need to include instructions for how to set these up?

Commented [DR7R6]: I considered it, but it's something that may vary with model, OS and browser. But, I'm open to suggestions for solutions.

Commented [EW8R6]: We are going to need some doco for the internal notes for sure. At least the common steps based on the most popular options.

Commented [RG9R6]: The steps will be the same for the supported devices, which right now I think are the Lane 3000 and one or two others.

Commented [DR10R6]: @Erik Watson - How is this and are there any you would like to add to this section?